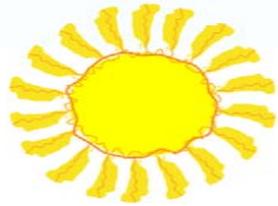


Grange Primary School



**E-Safety - Advice on the use of
Mobile Phones**

**Information/Guidance
for
Parents/Carers**

- Talk to your child about the risks of posting their location information on websites, particularly if they have friends on their friends' list, who they have only met online. Should anyone approach them to ask if they can locate them, they should decline if they do not know them in real life.
- If you think that a mobile location based service is being used inappropriately tell your mobile operator, who may be able to advise or help you.
- Encourage your child to tell you about anything they have seen/ heard that has made them feel uncomfortable or scared. Parents/carers should report incidents to their mobile network operator and in instances of sexual contact to the Child Exploitation and Online Protection Centre (CEOP) using their report abuse button.
- Young people often take photographs of themselves and each other on their mobile phones, but they should be very careful how they share these images. Embarrassing or inappropriate photos/ videos could easily be passed between phones and put on online. Once sent or put online, control over these images may be lost and they could end up in the hands of strangers. Photographs/ videos may also be used to fuel bullying or harassment.
- Check the features of the mobile phone, such as GPS. It may be possible to switch GPS off. If you are unsure how to do that, contact your local service provider.
- Check the number of applications your child has on the phone. Usually, these will be stored in the Applications folder, available from the phone's main menu. If you are not sure what they do, open them to see.
- Explain that they should ask you before downloading applications or accepting any service offered over the phone. If they're unsure, they need to check with you.
- All mobile phone providers offer free parental control services which limit the content children can access via the mobile phone network to items suitable for under 18's. Check with your service provider that the parental control settings are switched on.
- It is important to discuss using Bluetooth with your child. Many mobiles can use Bluetooth to send messages, photos and videos between phones. This means that other people are able to send unwanted messages which parental controls cannot stop. Read the instructions in your manual to turn Bluetooth off and on

Useful contact information:

3: <http://www.three.co.uk>

Orange: <http://help.orange.co.uk>

O2: <http://service.o2.co.uk>

T-Mobile <http://support.t-mobile.co.uk>

Vodafone: <http://help.vodafone.co.uk>